

Terms of Business

Estimates, Expenses and Invoices

We provide a written estimate setting out the services we agree to supply to you. This estimate is an indication of the charges likely to be incurred for the services, on the basis of the information and details provided by you at the date of the estimate. While we make every effort to ensure the accuracy of the estimate, the charges are liable to alteration particularly where third parties are involved and may change their rates or charges which is out with our control. We may not know the total sum of third-party charges in advance of provision of the services; however, we will give you a best estimate of such charges prior to the provision of the services in the written estimate. The actual amount of the charges will be detailed and shown in the final account. We will issue you with an invoice for payment in relation to any services provided or undertaken, usually within 10 working days of the funeral taking place

The payment of an invoice is due within 14 days of date of our invoice, unless otherwise agreed by us in writing or unless you optioned for one of our fixed cost, simplified or standardised funerals arrangements, when the deposit requirements and payment terms will be much shorter.

For Fixed Cost Direct Funerals: Payment is due in full before the funeral date.

For Simplified Funerals: A 50% deposit is required when you engage the service, with the balance due following provision of the services within 30 days of our invoice.

Standardised Price & Traditional funerals: No deposit is required, unless otherwise agreed. If any instalment payments have been agreed full payment of third party costs will be required when you engage the service.

If you fail to pay in full by 60 days of the date of invoice for any of the services provided to you, we may charge you interest at 2% per month. We may also recover the costs of taking any legal action, when necessary, to recover any unpaid sums (unless a Court orders states otherwise).

FULL TERMS OF BUSINESS CAN BE FOUND ONLINE AT www.kevinholland.co.uk OR BY ASKING A MEMBER OF OUR TEAM

Local Crematoria Fees

	Early Morning Service	Regular Service	Attended Direct	Unattended Direct
Chichester Crematorium	£995	£1150	£750	£550
Arun Crematorium	£775	£1175-£1275	£550	£350

Disclosure of Interests

Who owns Kevin Holland Funeral Service:

The company was established in early 1987 to serve the local community and surrounding areas of Bognor Regis, initially as a partnership and later as a limited company.

The Current owners are:

KEVIN R HOLLAND

SUSAN F HOLLAND

ROBERT K HOLLAND

ANTHONY S HOLLAND

Charitable donations:

Kevin Holland Funeral Service has not made any charitable donations to third parties connected to the funeral sector in the last 12 months

Business or material financial interest in a price comparison website:

Kevin Holland Funeral Service does not have any business or material financial interest in price comparison websites that compare funeral director services and/or crematoria services and their respective prices